

Supervisor, Field Operations

Location: Various

Reports to: Team Leader, Supervisor, Field Operations

Direct Reports: No

About us

Established in 2013, OSPRI New Zealand Ltd (OSPRI) is an integrated service provider, providing end to end disease management expertise, services, and systems, scalable up to national level.

As a not-for-profit limited company, OSPRI is owned by three industry shareholders – DairyNZ, Beef+Lamb, Deer Industry NZ, OSPRI is funded by levies and Government investment through the Ministry for Primary Industries (MPI).

OSPRI was established for the benefit of primary industry shareholders, and its worth lies in creating demonstratable value for them. The OSPRI value statement describes the very essence of the organisation, why OSPRI exists and the benefit it provides to its stakeholders.

Farmers and markets can depend on us to provide assurance as to animal health and status of animals.

Our key strategic outcomes are:

- Animal diseases for which we have primary responsibility are managed to agreed outcomes
- Full traceability of the animals within the National Animal Identification and Traceability scheme

These two outcomes stand together because OSPRI's future success depends on effective disease management which is underpinned by a comprehensive and reliable traceability system.

Organisation alignment

Service Delivery Group is responsible for delivering the TBfree, Traceability and *Mycoplasma bovis* programme in the regions in accordance with the minimum standards that are set nationally. Our regionally based people are expected to be knowledgeable on the programmes to support customers and intermediary organisations.

In the event of a disease outbreak or emergency response event, OSPRI can form a 'virtual function' with the required roles, responsibilities and processes defined in the Disease Control Planning and Integration Group. The respective General Manager will lead the response.

The 'two way' exchange of information between the regions and the national groups ensures the specific regional needs and local knowledge are shared and incorporated into planning and prioritisation discussions.

What you will do

PURPOSE OF THE POSITION

The Supervisor, Field Operations works with farmers and landowners to oversee, facilitate and deliver OSPRI's programmes. As the key contact in the field, this position provides technical and professional expertise to engage with stakeholders and contractors to represent the regional nuances and requirements to ensure effective programme delivery.

All positions ensure the health, safety, and overall well-being of yourself, colleagues, and all individuals present in the workplace or affected by work activities by utilising OSPRI's policies and processes.

OVERALL ACCOUNTABILITIES

- Responsible for the provision of information and advice to enable OSPRI's programmes to be developed or improved
- Oversee and analyse the implementation programmes, including contracted operations, in accordance with OSPRI standard operating procedures and health and safety requirements
- Act as the main point of contact for parties affected by the delivery of OSPRI's programmes in the field – for ground and aerial operations – providing advice and support to key external stakeholders, public and land occupiers
- Support and advise famers on all aspects of OSPRI's programmes
- Be the point of escalation for contractors where there may be issues with land access and other issues
- Support the Manager, Field Services with vendor and contract management activities
- Assess and manage contractor delivery plans such as aerial and vector operations
- Assess and coordinate aerial schedules and resources ensuring legal compliance and risk management aspects are defined and mitigated
- Manage the day to day delivery of the tasks and outputs to deliver the regional plan
- Monitor, quality assure and assess the contractor deliverables and performance in line with their contractual obligations
- Ensure Health and Safety standards are adhered to in the field across aerial, ground and vector control operations.
- Report on operational activities, including contractor activities and performance
- Collaborate with the Regional Partners, Extension Services to support field operations where required
- Ensure equipment is maintained, and regular maintenance is carried out
- Oversee relevant traceability and/or TB testing operational work that may be introduced or required over time

- Any other duties as directed by the People Leader and General Manager to support the successful outcomes of the Service Delivery team.

Your background

Professional / Technical Skills and Knowledge

Applies the breadth of knowledge and understanding in position-related area achieved through study and/or experience.

Essential skills and experience

- A tertiary qualification (NZQA Level 4 equivalent) in science or agriculture or equivalent relevant practical experience or relevant practical industry experience
- Strong verbal and interpersonal skills with the ability to build relationships at various levels
- Excellent planning and project management skills
- A good understanding of risk management frameworks
- Knowledge of TB management and the Biosecurity Act 1993 and how it relates to the biosecurity industry, knowledge of the Hazardous Substances and New Organisms Act 1996 and Health and Safety and Work (Hazardous Substances) Regulations
- Competence in pest management approaches and designs, such as possum population control techniques.
- Maintain a current, full, clean driver (motor vehicle) licence and have an ability to travel domestically when required
- Knowledge and experience in successful vendor management and ensuring programmes are implemented in accordance to requirements and specifications
- Ability to work to strict timeframes and effectively manage competing work priorities
- Proven ability to build technical and professional credibility
- Proficient in core Microsoft Office suite - Word, Excel, PowerPoint, Outlook to at least intermediate level of document preparation and data entry.
- Effective at problem solving quickly and effectively with both internal and external stakeholders
- Demonstrated ability to identify hazards to people, animals and environment and manage risks
- Proficiency in GIS software packages such as ARC GIS Pro

Desirable Attributes

- Competence in possum population monitoring techniques
- A good working knowledge of the local area, topography and land user issues
- Knowledge of Health and Safety legislation and frameworks
- Knowledge of hazards relating to pest control, such as types of poisons and its impacts to people, animals and the environment
- A broad understanding of the NZ agriculture sector legislation and regulatory framework

Personal attributes

- Proactive with a can-do attitude with good inter-personal skills

Supervisor, Field Operations

- Demonstrates a collaborative working style and is a team player
- Bold, ambitious and looks for innovative ways to deliver business outcomes
- Builds strong working relationships with contractors and key external stakeholders

The position competencies:

Reference: Korn Ferry Leadership Architect – version 14.3c December 2017

THOUGHT		
Customer Focus Building strong customer relationships and delivering customer-centric solutions.	Manages Complexity Making sense of complex, high quality, and sometimes contradictory information to effectively solve problems.	Decision Quality Making good and timely decisions that keep the organisation moving forward.
RESULTS		
Action Oriented Takes on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm.	Resourcefulness Securing and deploying resources effectively and efficiently.	Ensures Accountability Holding self and others accountable to meet commitments.
Drives Results Consistently achieving results, even under tough circumstances.		
PEOPLE		
Collaborates Building partnerships and working collaboratively with others to meet shared objectives.	Communicates Effectively Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences.	
SELF		
Instill Trust Gaining the confidence and trust of others through honesty, integrity and authenticity.	Self-Development Actively seeking new ways to grow and be challenged using both formal and informal development channels.	Being Resilient Rebounding from setbacks and adversity when facing difficult situations.

Date:

March 2024